TRUTH YOU CAN TRUST

VIDEO SOLUTIONS FOR YOUR FRONTLINE

M-VIEW BODY-WORN CAMERAS PRODUCT SELECTION GUIDE

m-View

A Tait Company

M-VIEW OVERVIEW

m-View is a secure, open and affordable Body-Worn video and evidence management solution for organizations that require secure, reliable visual documentation - including public safety, security, transport and inspection agencies. It helps frontline teams feel safer and operations more accountable by combining rugged cameras, real-time streaming and flexible evidence management. It allows users to securely store, review and share video evidence with full chain-of-custody integrity.

m-View is known for open, interoperable and scalable video solutions that are designed to integrate seamlessly with Computer-Aided Dispatch, Records Management, and Video Management Systems.

Founded in Australia in 2005, m-View was acquired by Tait Communications in 2025. Tait has been designing, delivering and supporting critical communications solutions trusted by public safety, utilities, transportation and mining customers around the world for more than 50 years. Together, Tait and m-View offer an end-to-end ecosystem that enhances situational awareness and operational efficiency for frontline workers.

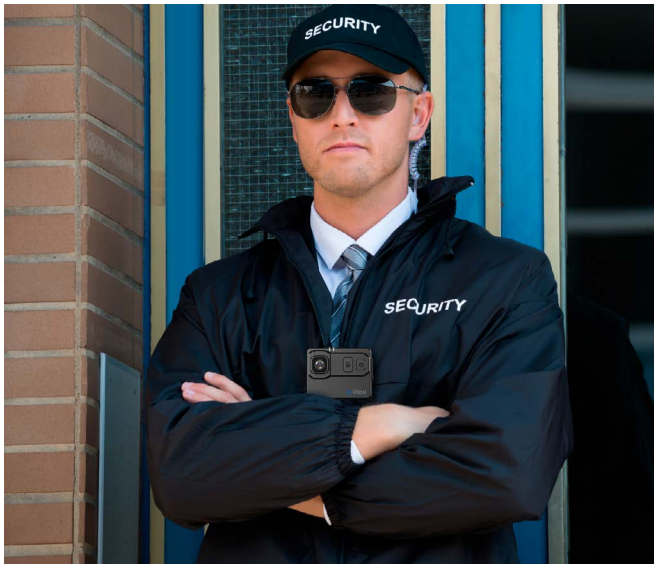
Tait offers m-View solutions in Asia Pacific and Europe.

USE CASES

m-View serves a diverse range of industries where visibility, safety, and accountability are mission-critical. These core segments reflect where Body-Worn Cameras and Digital Evidence Management Systems deliver the most impact—from frontline protection to audit-ready evidence workflows.

PUBLIC SAFETY & LAW ENFORCEMENT

Use Body-Worn Cameras to strengthen evidence integrity, improve transparency, and support incident response in high-risk or regulated environments.



ENTERPRISE GUARDING SERVICES

Use cameras to demonstrate accountability to clients, manage incident reports, and enhance lone worker safety across dispersed sites or shifts.

INSPECTION & COMPLIANCE SERVICES

Use video to document site visits, create visual records for audit trails, and ensure evidence can be tied to inspection outcomes and safety protocols.

HEALTHCARE & HUMAN SERVICES

Use footage to protect staff during highrisk interactions, support incident reviews, and ensure compliance with privacy and consent requirements.

SEVEN FACTORS TO CONSIDER

Choosing the right Body-Worn Camera is crucial for successful deployment and evidence integrity. The following factors should guide your selection process:

1. VIDEO QUALITY

High-definition (HD) recording is essential for clear, actionable evidence. All cameras offer a minimum of 1080p resolution, wide dynamic range, and low-light optimization. All cameras support high quality H.264 compression, and H.265 (High-Efficiency Video Compression) which halves the size of files without reducing quality.

2. BATTERY LIFE & STORAGE CAPACITY

Long battery life ensures uninterrupted operation through extended shifts. m-View cameras typically offer up to 14 hours of continuous recording/standby, including pre-record. Storage options range from onboard memory (64GB, 128GB, 256GB, and 512GB) to expandable solutions, allowing agencies to tailor devices to their data retention policies.

3. DESIGN, DURABILITY & MOUNTING OPTIONS

A robust, weatherproof camera is essential for fieldwork. m-View models are designed to withstand drops, moisture, and extreme temperatures. Consider form factors—clip-on, magnetic, or harness mounts—and ergonomic design for comfort and unobtrusiveness.

4. ACTIVATION & RECORDING FEATURES

Choose cameras with flexible activation methods: one-touch recording, pre-recording and remote activation. Pre-record and post-record buffers can preserve context around critical incidents.

5. SECURITY, PRIVACY & COMPLIANCE

Data encryption, password protection, audit logs, and compliance with regulatory standards (GDPR, CJIS, etc.) are fundamental to evidence integrity. m-View devices feature tamper-resistant hardware and software, ensuring chain of custody throughout evidence lifecycle.

6. INTEGRATION CAPABILITIES

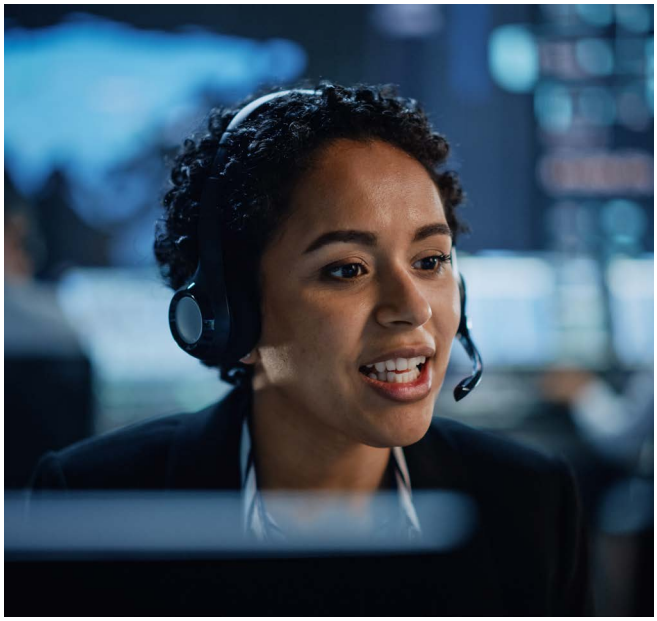
Consider compatibility with mobile apps, vehicle systems, and third-party platforms. m-View's cloud and on-premises DEMS integrate with records management, case management, and dispatch systems, facilitating holistic evidence workflows.

7. TOTAL COST OF OWNERSHIP

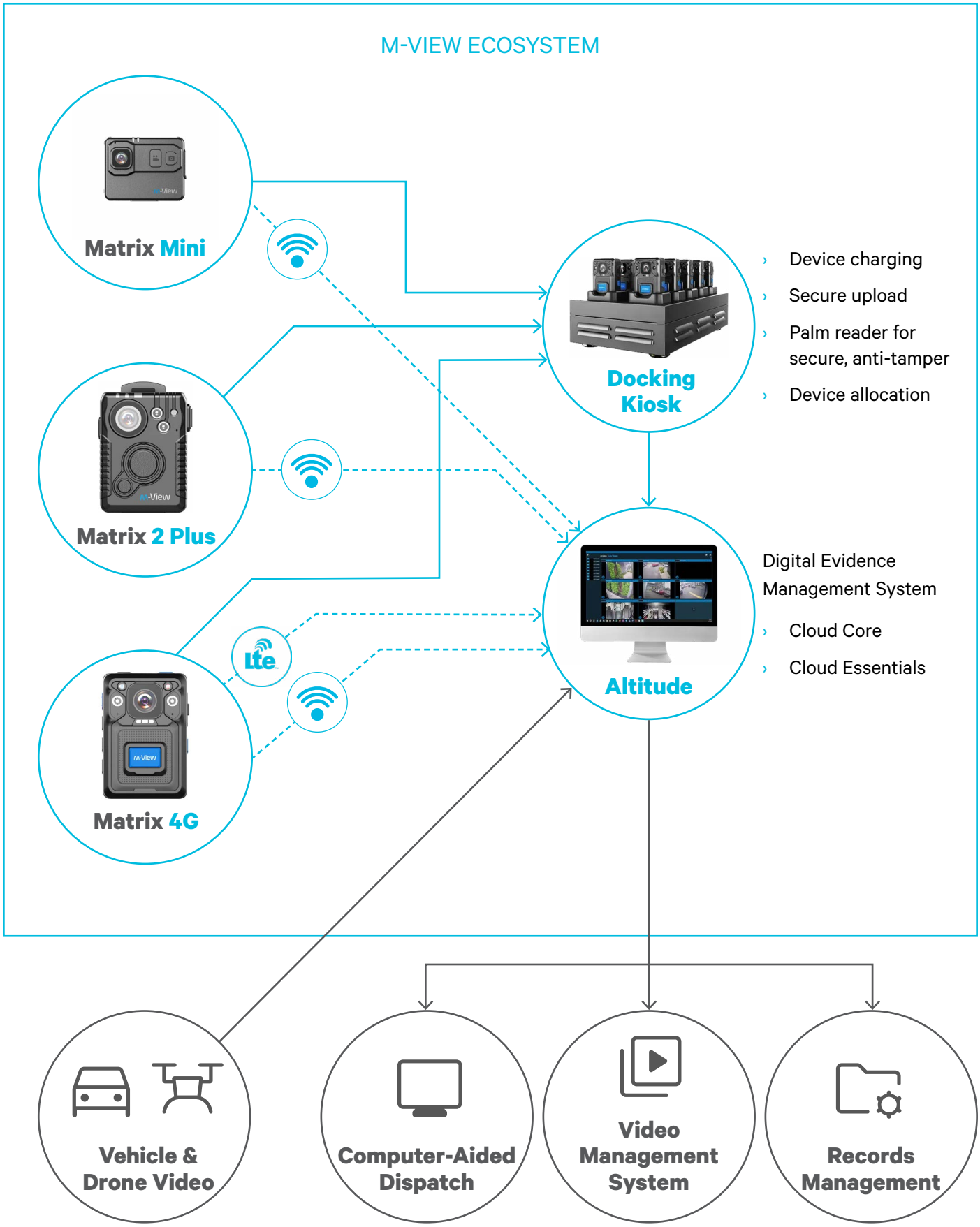
Evaluate upfront costs, subscription models, warranty periods, and ongoing maintenance. Factor in training, support, and upgrade options for future-proofing your investment.

BEST PRACTICES FOR PRODUCT SELECTION

- Identify operational goals—transparency, public trust, officer safety, evidence efficiency
- Assess technical requirements—video quality, battery life, integration needs
- Audit existing infrastructure for compatibility with m-View systems
- Pilot test preferred models to gather feedback and gauge user acceptance
- Ensure compliance with local, regional, and national regulations
- Evaluate support and upgrade pathways for future growth



ECOSYSTEM OVERVIEW



M-VIEW INTEGRATION

INTEGRATION WITH EXISTING SYSTEMS

m-View's open API architecture allows seamless integration with popular law enforcement software, dispatch systems, and judicial platforms. Organizations can customize workflows, synchronize data, and automate reporting, maximizing efficiency and minimizing administrative burden.

CAPTURE & CONNECT

- Matrix 4G, Matrix 2 Plus, and Matrix Mini
- LTE, Wi-Fi, and offline capture modes
- Livestream activation
- Kiosk camera sharing
- Bluetooth® triggering

STORE & SECURE

- Client owned cloud (Azure, AWS, Oracle)
- Audit logs and chain of custody
- AES256 encrypted storage
- Automatic offload/upload
- Cloud hosting

MANAGE & SHARE

- Case management
- Redaction and clip editing
- Integration APIs (VMS, RMS, and CAD)
- Role-based access control
- User activity logs

ANALYZE & IMPROVE

- Usage metrics (device, user, agency)
- Retention alerts
- Dashboard reporting
- Future: A.I. summarization and auto-tagging

CONNECT TO BEST-OF-BREED ECOSYSTEMS

- Computer-Aided Dispatch
- Video Management System
- Records Management
- Future: A.I. MCP enablement

ALTITUDE — DIGITAL EVIDENCE MANAGEMENT SYSTEMS (DEMS)

Altitude DEMS is more than just storage, it's a complete digital evidence ecosystem built for those who serve and protect. From real-time streaming and live situational awareness to tamper-proof security and AI-powered privacy tools. Altitude ensures every moment is captured, secured, and accessible when it matters most. Reliable, scalable, and designed to perform under pressure.

FEATURES

- Flexible storage options
- Full audit logs
- Easy metadata & tagging
- GPS & duress alerts
- Livestreaming
- AI redaction
- Mobile app access
- Open API & integrations
- Data hosting options
- Simple SSO
- Role-based access controls
- Strict compliance and security certifications

> **"I recommend m-View to all emergency services. It's given us live situational awareness, to be able to see what's happening in the field rather than imagining or guessing.**
>
> — Station Officer, Fire & Rescue NSW

M-VIEW PRODUCT SELECTION GUIDE

LIVE STREAMING

SEE WHAT MATTERS, WHEN IT MATTERS

In the most critical moments, hesitation isn't an option. m-View's live streaming capability puts your command center right there with your team, no matter where they are. Supervisors can view multiple camera feeds at once, track GPS locations in real time, and communicate support instantly.

With a single glance, decision-makers gain the clarity they need to send backup, de-escalate tense situations, or simply reassure their team that help is on the way.

Every stream is encrypted and protected, so your team trusts what they see, and what they share is secure.

KEY BENEFITS

Multiple Feeds, One Dashboard

- View several cameras at once for a complete operational picture.

Integrated Location Tracking

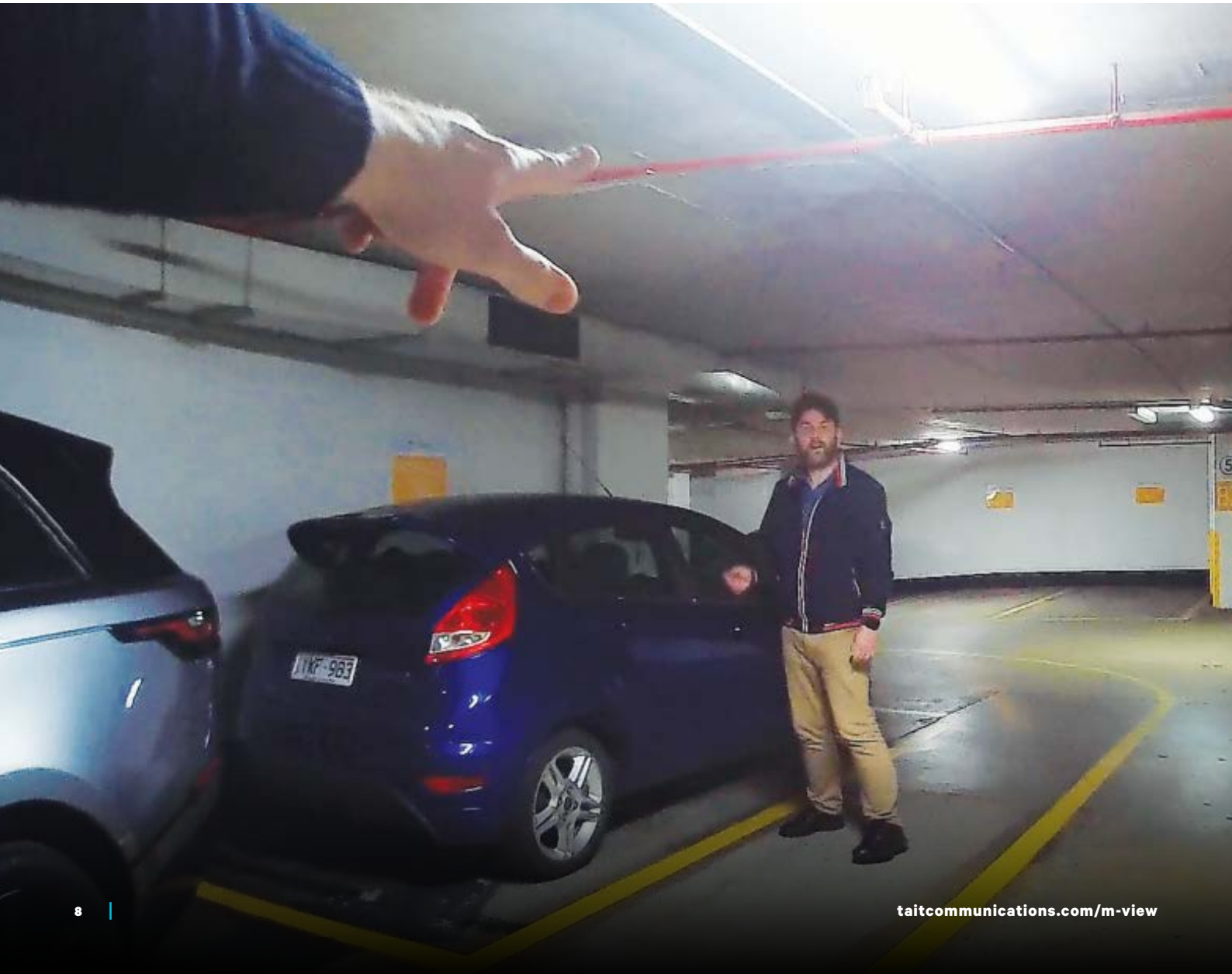
- Pair video with real-time GPS data for context and faster response.

Encrypted & Reliable

- Secure streaming protects sensitive footage from end-to-end.

Immediate Command Support

- Enable supervisors to guide field teams live and prevent incidents before they escalate.



BODY-WORN CAMERAS

Matrix 4G

The Matrix 4G body worn camera is a powerful wearable camera. Equipped with on-board 4G and SIM card slot, the Matrix 4G can live-stream at the press of a button, sending a duress alert that instantly sends the location to the command centre and starts streaming HD video. Designed for simplicity, effectiveness, and reliability in the field, requiring a single button press to record or stream with high-quality audio and video.

Matrix 2 Plus

Experience visual documentation like never before with the Matrix 2 Plus, the perfect balance of power, simplicity, and reliability. Designed for those who protect and serve, Matrix 2 Plus captures crystal-clear footage through a 140° wide-angle lens, ensuring every detail is seen and securely stored. Lightweight, rugged, and built for real-world conditions, it's ready when you are.

Matrix Mini

Compact, discreet, and powerful, the Matrix Mini protects public-facing workers with HD recording in a design that weighs just 77 grams. Built to deter aggression and capture vital evidence, it's the perfect partner for retail, healthcare, customer service, and hospitality environments where safety and professionalism matter most.

CAMERA COMPARISON

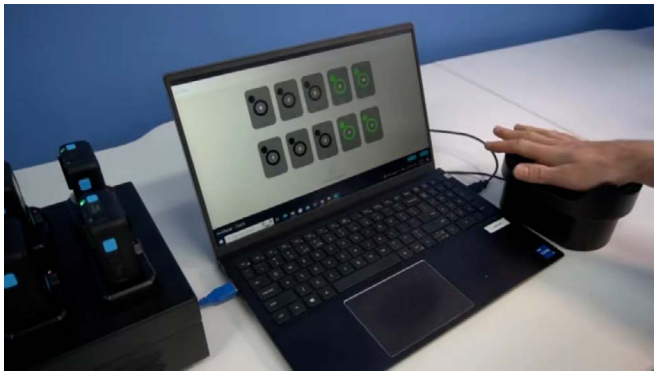
	MATRIX MINI	MATRIX 2 PLUS	MATRIX 4G
Suitable for			
Police / Law Enforcement			•
Fire and Ambulance		•	•
Inspection and Complicance Services	•	•	•
Enterprise Guarding Services	•	•	•
Healthcare and Human Services - on Campus	•		
Healthcare and Human Services - Field Workers	•		•
Features			
Night Vision	•	•	•
Live Streaming Capability	•	•	• (via LTE)
Encryption	•	•	•
Wi-Fi	•	•	•
4G LTE			•
Bluetooth®	•	•	•
Specifications			
Dimensions (DxWxH)	0.86 x 2.51 x 1.97 in (22 x 64 x 50 mm)	0.9 x 2.2 x 3.1 in (24 x 57 x 79 mm)	1 x 2.2 x 3.3 in (27.3 x 56.3 x 84.5 mm)
Weight	2.7 oz (77 g)	5.6 oz (158 g)	5.7 oz (162 g)
Recording time	Up to 9 hours @ 720p Up to 8 hours @ 1080p	Up to 14 hrs @ 720p Up to 12 hrs @ 1080p	Up to 14 hrs @ 720p Up to 12 hrs @ 1080p
Video Resolution	2560 × 1440 @ 30 fps 1920 × 1080 @ 30/60 fps 1280 × 720 @ 30/60 fps 848 × 480 @ 30/60 fps	2560 × 1440 @ 30 fps 1920 × 1080 @ 30/60 fps 1280 × 720 @ 30/60 fps 848 × 480 @ 30/60 fps	2560 × 1440 @ 30 fps 1920 × 1080 @ 30/60 fps 1280 × 720 @ 30/60 fps 848 × 480 @ 30/60 fps
Photo Resolution	Up to 40 megapixel JPEG image, Burst Mode (3 or 5 images per press)	Up to 40 megapixel JPEG image, Burst Mode (3 or 5 images per press)	Up to 40 megapixel JPEG image, Burst Mode (3 or 5 images per press)
Storage Capacity	Standard 64 GB (on-board), upgradeable to 256 GB	Standard 64 GB (on-board), upgradeable to 256 GB	Standard 64 GB (on-board), upgradeable to 256 GB
Operating Temperature	14°F to 140°F (-10°C to 60°C)	14°F to 140°F (-10°C to 60°C)	14°F to 140°F (-10°C to 60°C)
Regulatory Compliance	FCC[1]; CE; WEEE; RoHS; REACH; RCM; ANATEL[1]; ISED[1]	FCC[1]; CE; WEEE; RoHS; REACH; RCM; ANATEL[1]; ISED[1]	CE; WEEE; RoHS; REACH; RCM; ANATEL[1];

1. Pending.

ACCESSORIES

M-VIEW KIOSK

The m-View Kiosk is a PC-based application used to manage camera check-out, configuration, and evidence offload. When a camera is issued, the kiosk applies the required settings and encryption keys automatically. Recorded footage is transferred over a secure TLS connection and can be stored locally for review or uploaded directly to the cloud. The kiosk integrates with enterprise identity systems such as Active Directory, Azure AD, and Okta, and supports multi-factor authentication and biometric access via an integrated palm scanner to control user access to devices and data.



SINGLE USB CHARGING CRADLE

Best for individual users, small sites, and remote or mobile workers.

10 BAY DOCK

Ideal for large number of users in a single site. This provides more bays than any other dock in the market.

MOUNTING OPTIONS

m-View cameras support multiple mounting options, including chest, shoulder, belt, and crocodile clips, allowing the devices to be worn in different positions to suit operational requirements. All mounts are designed to securely hold the camera in place during use and are compatible across the m-View Body-Worn Camera range.

Belt Mount Clip

Magnetic Mount Clip

Shirt Button Mount Clip

MOLLE Mount Clip

Secured Belt Mount Clip

Screw-to-fit Mount Clip

Crocodile Mount Clip

Sew-on Mount Clip

WE GO BEYOND FOR A SAFER WORLD.

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Quality Management ISO 9001

Environment Management ISO 14001:2015

Occupational Health & Safety Management ISO 45001:2018

Information Security ISO 27001:2022

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