

CASE STUDY

SafeWork NSW inspectors play a vital role in keeping worksites safe, but too often they face hostility, ranging from intimidation to physical assault. With 179 businesses flagged as high-risk, the NSW Government turned to m-View for a solution that would protect inspectors while reinforcing compliance.

Following a successful trial, the Government rolled out m-View body-worn cameras statewide. These cameras give inspectors real-time, court-ready evidence, deter aggression, and provide confidence in the field.



KEY OUTCOMES:



Improved safety: Visible cameras reduce aggression and protect inspectors in unpredictable environments.



Stronger enforcement: High-quality video evidence supports prosecutions, with penalties of up to \$365,595 for offending businesses.



Faster case resolution: Reliable footage reduces disputes and cuts preparation time by up to 30%.



Cultural change: Over time, fewer worksites are expected to be flagged as high-risk, supporting safer workplaces across NSW.

As m-View CEO Matt Cameron states:

"The cameras provide transparency. Now there's nowhere to hide with truth you can trust."

BACKGROUND

SafeWork NSW inspectors are on the frontline of workplace safety. Every day, they encounter resistance, and in some cases hostility, when enforcing compliance.

As reported by 7 News:

"Intimidation, threats and even assault. That's what Safe Work inspectors come face to face with."

With violence and aggression increasing, the government needed a solution that would both protect inspectors and support their enforcement role with reliable evidence management.





CHALLENGE

Inspectors are often unwelcome on worksites, despite their critical role in ensuring safe practices.

According to the report:

"Violence and aggression has only increased in recent years. We now have 179 businesses that have been flagged where SafeWork NSW inspectors need to take additional precautions."

THIS GROWING RISK HIGHLIGHTED THREE KEY CHALLENGES:



Keeping inspectors safe in unpredictable environments.

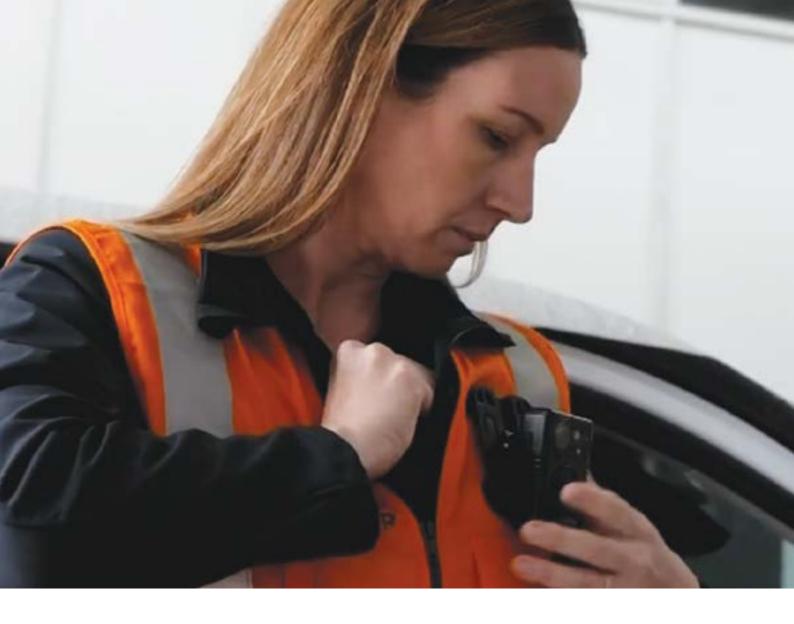


Capturing reliable evidence to hold offenders accountable.



Maintaining inspector confidence in the field.

Under the Work Health & Safety Act 2011 (NSW), those who threaten, assault, intimidate or obstruct a SafeWork NSW Inspector face statutory penalties: for individuals, up to \$73,094 fine and/or two years imprisonment; for a body corporate, up to \$365,595. Citation: SafeWork NSW



SOLUTION

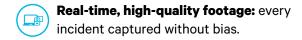
The Minns Government announced a statewide rollout of m-View's Body-Worn Cameras (BWCs) and the Altitude Digital Evidence Management System (DEMS) following a successful trial, these technologies were added directly to inspectors' toolkit.

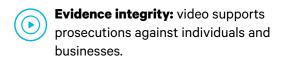
As the Channel 7 noted,

"In a bid to improve their safety, body worn cameras have been added to their toolkit. The statewide rollout by the Minns Government... will make their role far more safe but far more effective."

WITH M-VIEW, SAFEWORK NSW GAINS:







Secure workflows: automatic upload and storage for compliance and legal use.

OUTCOMES

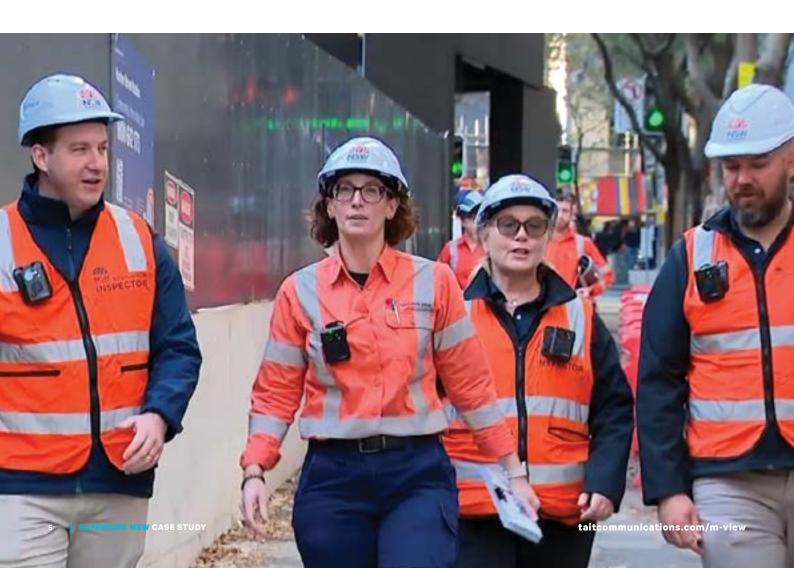
The implementation of m-View Body-Worn Cameras and the Altitude Digital Evidence Management System (DEMS) has delivered measurable outcomes for SafeWork NSW, improving safety, accountability, and enforcement efficiency.

1. Reduction in Risk of Aggression

- Across Australia, serious workers' compensation claims for workplace violence and assault increased by 56% between 2017–18 and 2021–22.
- By deploying BWCs at 179 high-risk businesses already flagged for inspector safety concerns, SafeWork NSW has directly addressed the environments where risk is most acute.
- Evidence from other sectors show Body-Worn Cameras can reduce complaints and aggression incidents by 20-40%

2. Stronger Enforcement with Hard Penalties

- Individuals who threaten or assault inspectors now face penalties of up to \$73,094 and two years' imprisonment.
- Businesses can face fines of up to \$365,595, nearly
 10 times higher than individual penalties.
- With high-quality video evidence supporting prosecutions, SafeWork NSW expects higher conviction rates and faster resolution of cases.



3. Evidence Integrity & Efficiency

- Prior to BWCs inspectors relied on written notes and witness statements, (evidence types that are often contested).
- With m-View's combined solution, inspectors capture secure video and upload it into Altitude DEMS. Automated workflows reduce ambiguity and cut case preparation times by up to 30%.

4. Improved Inspector Confidence

- Nationally, more than 1 million Australian workers report experiencing workplace violence. For inspectors, who regularly attend confrontational sites, confidence is critical.
- SafeWork NSW's commitment to equipping every inspector with m-View's technologies directly improves morale and reduces perceived vulnerability.

5. Cultural Impact & Deterrence

- With "truth you can trust", businesses and individuals are less likely to engage in aggressive behaviour.
- Over time, the rollout is expected to reduce the number of flagged high-risk workplaces, strengthening workplace culture and compliance across NSW.

"The vision will also form a key part of evidence when building cases against those doing the wrong thing."

Matt Cameron, m-View CEO

Matt continues, "The cameras provide transparency. Now there's nowhere to hide with truth you can trust."

By equipping inspectors with m-View Body-Worn Cameras and the Altitude Digital Evidence Management System, the government has delivered a solution that prioritises safety, strengthens enforcement, and ensures transparency. Inspectors now enter worksites with the confidence that their safety is supported, their evidence is secured, and their mission of protecting workers remains at the forefront.



STATISTICS TO CONSIDER

Workplace Violence & Aggression in Australia

- Over 1 million incidents of work-related violence have been reported in Australia (recent surveys) among adult workers. Citation: data.safeworkaustralia.gov.au
- There was a 56% increase in the number of serious workers' compensation claims for workplace violence and assault between 2017-18 and 2021-22. Citation: data.safeworkaustralia.gov.au
- Between 2000-01 and 2018-19, accepted workers' compensation claims for assault by persons increased by 128%. Citation: WorkSafe ACT

Gender Differences

- More men than women experienced workrelated physical assault, but women lodged more workers' compensation serious-claim types for assault or violence over the same period. Citation: data.safeworkaustralia.gov.au
- From 2017-18 to 2021-22, there was a 73% increase in claims made by women for exposure to workplace violence or being assaulted, compared to a 33% increase by men. Citation: data.safeworkaustralia.gov.au

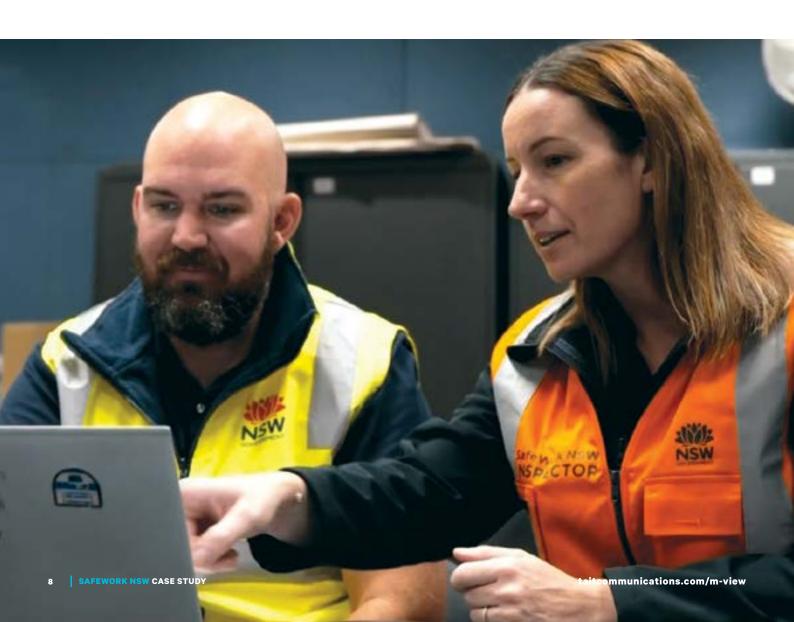


NSW Inspector / SafeWork NSW Specifics

- SafeWork NSW flags 179 businesses where inspectors need to take additional precautions due to risks of violence/aggression. (From video)
- Under the Work Health & Safety Act 2011 (NSW), those who threaten, assault, intimidate or obstruct a SafeWork NSW Inspector face statutory penalties: for individuals, up to \$73,094 fine and/or two years imprisonment; for a body corporate, up to \$365,595. Citation: SafeWork NSW

Effectiveness of Body-Worn Cameras (from Other Sectors)

- A US meta-analysis of 70 empirical studies found that body-worn cameras are associated with reduced citizen complaints against officers, though effects on use of force, arrests, or similar outcomes are mixed. Citation: National Institute of Justice
- In law enforcement agencies using body-worn cameras: major stated reasons are to improve officer safety, increase evidence quality, reduce complaints, and reduce liability. Citation: National Institute of Justice



WEGO BEYOND FOR A SAFER WORLD

CONTACT YOUR LOCAL DEALER FOR MORE INFORMATION TAITCOMMUNICATIONS.COM/CONTACT

Tait has taken every care in compiling this brochure, but we're always innovating and therefore changes to our models, designs, Technical specifications, visuals and other information included in this brochure could occur. For the most up-to-date information and for a copy of our terms and conditions please visit our website.

The words "Tait", "Tait Axiom", and the "Tait" logo are trademarks of Tait International Limited.

Copyright © 2025 Tait International Limited

Tait_CS_M-View Workplace Compliance and Inspections _v1_FA_Web November 2025







Environment Management ISO 14001:2015



Occupational Health & Safety Management ISO 45001:2018









