

Police Nationale Congolaise

Democratic Republic of Congo

Case Study



THE CUSTOMER

The Police Nationale Congolaise is the national police force in the Democratic Republic of Congo (DRC) – the third largest country in Africa.

SITUATION

After decades of civil war, the first democratic elections in forty years were to be held in the DRC.

The Police Nationale Congolaise (PNC) was responsible for maintaining civil order during this time and required simple, cost-effective, yet reliable communications.

Financed by the United Nations Development Program, a radio communications tender requirement was published and released into the open market.

RESPONSE

Tait's authorized dealer Emcom Africa responded to the tender, offering Tait portable and mobile radios within a tight timeframe.

Impressed by the high audio quality and ruggedness of the terminals, the PNC sought consultation from the South Africa Police (SAPS), a long standing Tait customer. After positive feedback from SAPS and extensive field trials in the Congo, the PNC chose Tait products to be used on their existing radio network.

“After decades of civil war there is no infrastructure to speak of, no spectrum management capability and a dire shortage of skills.

One cannot simply deliver tons of radios in the hope that they will be utilized as designed. Emcom are committed to train and support the PNC; we offered a sustainable solution with Tait products.”

George Spencer - Emcom Police



Although tight timeframes for the rollout of these 10,000 radios proved to be a challenge for both Tait and Emcom, the terminals were manufactured, airlifted across the DRC to remote locations and set up in time for the election process.

OUTCOME

The PNC was highly satisfied with the performance of the Tait radios throughout the election process. They commented that the terminals allowed for steady and reliable communications at all times.

MORE INFORMATION

For news, product specifications, comprehensive technical information and contact details of your nearest Tait service facility, please visit www.taitradio.com

CUSTOMER PROFILE

The Police force of the Democratic Republic of Congo.

APPLICATIONS

- ▶ Conventional radio network

BUSINESS BENEFITS

- ▶ Cost-effective
- ▶ Reliable and rugged communications
- ▶ Improved safety and security
- ▶ Wide coverage area
- ▶ High quality communications
- ▶ Prompt delivery

PRODUCTS USED

- ▶ Tait portable radios
- ▶ Tait mobile radios

Tait is a global leader in designing, delivering and managing innovative communication solutions that help utilities and public safety organizations to keep the lights on and communities safe.

The word Tait and the Tait logo are trademarks of Tait Limited. Tait is an ISO 9001: 2008 and ISO 14001: 2004 certified supplier.